

Registration at the SecureMail-System of the Fritzenwallner-Gandler GmbH for email encryption – a brief instruction

Digital communication is essential in everyday life. But it is also fraught with security threats such as **data loss, data theft and data manipulation**. **Messages and files including highly sensitive data** are essential to be communicated daily around the world in both ways: safely and user-friendly.

Why businesses need encryption

In order to protect both, **corporate data and the data of customers and partners**, a number of legislative frameworks governing business' data use emerged. These include the General Data Protection Regulation (EU-GDPR) at European level which entrepreneurs need to operate within. Also, data protection is a personal matter of importance to us.

In order to meet these requirements, we decided to only e-mail you confidential information/data in a coded form.

Start login procedure:

We kindly ask you to login at our online access point for using the SecureMail-System Fritzenwallner-Gandler and to take a few minutes of time for it (if you have already logged in, please ignore this message):

Login at our homepage: <http://www.fritzenwallner-gandler.at> → log in at the access point

by pressing the button



Or follow this link: <https://securemail.fritzenwallner-gandler.at/web.app>

1. Press the button “Registrierung”/“registration” in the menu on top left – you will be forwarded to the page “Neuen Benutzer registrieren”/“register new user” (see illustration below).

Key in your mail-address (with which we can reach you) and your full name.

Choose a password and a security question (with an answer, of course) – in case

you forget your password, you can reset it with the help of the security question. Your mobile phone number is helpful when we need to send you a new password via SMS. Only you know your password and you security question.

Neuen Benutzer registrieren

Bitte geben Sie Ihren Namen und E-Mail-Adresse ein und setzen ein Passwort sowie eine Sicherheitsfrage und -antwort.

* E-Mail-Adresse:

Voller Name:

Sprache:

Passwortkriterien Passwort-Mindestlänge: 8
 Passwort bestätigen

* Neues Passwort:

* Passwort bestätigen:

Passwort-Rücksetzung Bitte wählen Sie eine Sicherheitsfrage, deren Antwort nur Ihnen bekannt ist. Sie wird im Passwort-Rücksetzungs-Prozess sowohl online als auch telefonisch von unserem Support-Team verwendet werden.

* Sicherheitsfrage:

* Antwort:

Handynummer:

Bitte geben Sie die Telefonnummer im internationalen Format (z. B. 0041123456789) ein.

Click on “Weiter”/“forward”.

2. Please control the gathered registration data on the following screen. If the data is ok, click on “Speichern”/“save” – registration is then completed. If you made a mistake while registration, please restart the registration (revise point 1).
3. After successful registration, you receive the following message.



Erfolg

Die Aktivierungs-E-Mail wurde an Ihre Adresse gesendet. Bitte folgen Sie den Anweisungen in der E-Mail

After confirmation of the activating e-mail (double-click on the link in the mail) the registration process is completed.

You receive an encrypted email from us:

Using your email-address and your password, you can now open encrypted emails from us. Follow the instructions of the received email by keying in your email-address and your password and you can read the plaintext of the encrypted email and open attached files. By pressing "Speichern als"/"save as" you can open the email in your own outlook-system and save it in an outlook-folder.

You would like to send us an encrypted email:

Use our SecureMail-System Fritzenwallner-Gandler <https://securemail.fritzenwallner-gandler.at/web.app> for sending us confidential emails (with attachments).

Further information of the registration at the SecureMail Fritzenwallner-Gandler, a guideline for usage and further information related to our E-Mail encryption can be found https://www.fritzenwallner-gandler.at/de/service_info/seppmail/.

If you have any questions, please do not hesitate to contact us.